

# IFISHI YO GUSABA GUHINDURA SERIVISI ZA BANKI ZITANGWA HIFASHISHIJE INTERINETI

Igice cya mbere: Gusaba Guhindura (Shyira akamenyetso mu kazu kugirango ubashe guhitamo ahakwiye)

ITARIKI:

|     | Ubwoko bw'igikorwa                                                                         | Impamvu y'ubusabe |
|-----|--------------------------------------------------------------------------------------------|-------------------|
| 1.  | Deactivate Hardware Token <input type="checkbox"/>                                         |                   |
| 2.  | Replace Hardware Token <input type="checkbox"/>                                            |                   |
| 3.  | Reset Password <input type="checkbox"/>                                                    |                   |
| 4.  | Unblock user <input type="checkbox"/>                                                      |                   |
| 5.  | Disable user <input type="checkbox"/>                                                      |                   |
| 6.  | Enhance Limit FROM: <input type="text"/> TO: <input type="text"/> <input type="checkbox"/> |                   |
| 7.  | Add or Remove Access Rights *(Go to Section 3) <input type="checkbox"/>                    |                   |
| 8.  | Add or Remove Accounts *(Go to Section 3) <input type="checkbox"/>                         |                   |
| 9.  | Add or Remove Contracts (e.g. Loans/FDR) <input type="checkbox"/>                          |                   |
| 10. | Amend Contact <input type="checkbox"/>                                                     |                   |
| 11. | Other <input type="checkbox"/>                                                             |                   |

## Section 2: User Details

|                                                       |  |                                        |                                                                |
|-------------------------------------------------------|--|----------------------------------------|----------------------------------------------------------------|
| Name                                                  |  | Mobile Number                          |                                                                |
| ID/ PP No.                                            |  | Email                                  |                                                                |
| How would you like to receive your amendment details? |  | Mobile Phone: <input type="checkbox"/> | Email: <input type="checkbox"/> Both: <input type="checkbox"/> |

## Section 3: Change Details

| Current Details        |              |          |        | Required Change        |              |          |        |
|------------------------|--------------|----------|--------|------------------------|--------------|----------|--------|
| Accounts/<br>Contracts | Access level | Limit    |        | Accounts/<br>Contracts | Access level | Limit    |        |
|                        |              | Currency | Amount |                        |              | Currency | Amount |
|                        |              |          |        |                        |              |          |        |
|                        |              |          |        |                        |              |          |        |
|                        |              |          |        |                        |              |          |        |
|                        |              |          |        |                        |              |          |        |

## Account Signatures

| Name | Signature | Designation | CUSTOMER'S OFFICIAL<br>STAMP<br>(WHERE APPLICABLE) |
|------|-----------|-------------|----------------------------------------------------|
|      |           |             |                                                    |
|      |           |             |                                                    |
|      |           |             |                                                    |
|      |           |             |                                                    |
|      |           |             | BANK'S OFFICIAL STAMP                              |

## Section 4: For Bank Use Only - A. Internet Banking Administrators

|                  | Name | Staff No. | Signature | Date |
|------------------|------|-----------|-----------|------|
| Authenticated by |      |           |           |      |
| Created by       |      |           |           |      |
| Approved by      |      |           |           |      |
| DAO              |      |           |           |      |

## B. Log-in Details

|                     | Name | Staff No. | Signature | Date |
|---------------------|------|-----------|-----------|------|
| Log-in ID           |      |           |           |      |
| Token Serial Number |      |           |           |      |

Regulated by the National Bank of Rwanda